

**Public Document Pack** 

To all Members of the

## **OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE**

## AGENDA

Notice is given that a Meeting of the above Committee is to be held as follows:

VENUE:Council Chamber, Floor 2, Civic Office, Waterdale, DoncasterDATE:Thursday, 1st September, 2016TIME:2.00 pm

Members of the public are welcome to attend

#### Items for Discussion:

- 1. Apologies for absence.
- 2. To consider the extent, if any, to which the public and press are to be excluded from the meeting.
- 3. Declarations of Interest, if any.
- A. Items where the Public and Press may not be excluded.
- 4. Public Statements.

[A period not exceeding 20 minutes for statements from up to 5 members of the public on matters within the Committee's remit, proposing action(s) which may be considered or contribute towards the future development of the Committee's work programme.]

- 5. Core Annual 'Define and Deliver' Cycle. (Pages 1 16)
- 6. Overview and Scrutiny Work PLAN 2016/2017 Update. (Pages 17 24)

## Jo Miller

Chief Executive If you require any information on how to get to the meeting by Public Transport, please contact (01709) 515151 – Calls at the local rate

Issued on: Tuesday, 23rd August, 2016

Scrutiny OfficerChristine Rothwellfor this meeting:Tel. 01302 735682

#### MEMBERSHIP OF THE OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE

Chair – Councillor John Mounsey Vice-Chair – Councillor Charlie Hogarth

Councillors Rachael Blake, John Cooke, Rachael Blake, Richard A Jones, Jane Kidd and Paul Wray.

Invitees:

Paul Smillie, (Unite)

Substitutes – Vice-Chairs of the Overview and Scrutiny Panels

Councillors: Nigel Ball, Jane Cox, Majid Khan and Cynthia Ransome.

# Agenda Item 5





To the Chair and Members of OSMC

## Core Annual 'Define & Deliver' Cycle

Relevant Cabinet Member(s)	Wards Affected	Key Decision
Ros Jones, Mayor of Doncaster	All	No

## EXECUTIVE SUMMARY

- 1. 2017/18 will mark the start of new 4 year Mayoral term, 4 year Strategic Plan and the continuation of the Council's journey to improve its governance arrangements. This report proposes an improved **core annual 'define & deliver' cycle** which more clearly links together the following key annual processes for defining and delivering improved outcomes for residents:
  - State of the Borough assessment
  - Policy & Budget Setting & updating the Strategic Risk Register
  - Service Planning & staff Performance & Development Reviews (PDRs)
  - Corporate Performance Monitoring
- 2. By better integrating these processes and establishing a clear annual timetable for completing them, the Council will ensure that year on year the Council's priorities:
  - Reflect an up to date understanding of how the Borough is changing and the needs of residents.
  - Pervade the work of the Council.
- 3. The fundamental objective is to ensure that the efforts of the Council are focussed on delivering and supporting the improvements that matter most to residents and the long-term success of Doncaster as a place.
- 4. The proposals will be submitted to Full Council 15 September 2016.

## EXEMPT REPORT

5. This report is not exempt.

## RECOMMENDATIONS

- 6. It is recommended that OSMC considers the proposals set out in this report:
  - For an annual timetable for completing the key processes of a 'define & deliver' Council cycle, as a key building block of good governance.
  - For this annual timetable to be reflected in the Council's forward plans (which

includes the Council's Forward Plan of key decisions) and rolling agendas.

- To amend the Constitution to include within Article 3.01 Functions of Full Council "to receive an annual State of the Borough assessment by the end of August each year".
- For an annual report on the Council's contribution to delivering borough wide outcomes to be presented to Full Council by the end of August each year. This will draw upon the previous year's corporate quarterly monitoring reports.

#### WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

7. The improvements outlined in this report are focussed on delivering improved outcomes for residents.

#### BACKGROUND

- 8. The International Framework for Governance in the Public Sector defines governance as comprising:
  - The arrangements put in place to ensure that the intended outcomes for stakeholders are defined and achieved.
- 9. The Council's Governance Framework comprises the systems and processes, culture and values by which the Council is directed and controlled. The Council has approved and adopted a code of corporate governance, which is consistent with the principles that should underpin the governance of each local government organisation, as defined by the Chartered Institute of Public Finance and Accountancy (CIPFA).
- 10. CIPFA's new 'Delivering Good Governance in Local Government: Framework (2016 Edition)' recognises that local government has been undergoing significant change and the environment in which it works is becoming increasingly complex. New responsibilities and ways of working provide challenges for governance such as ensuring transparency and, in particular, over managing risk. Whether working with other authorities, public sector bodies, the third sector or private sector providers, councils must ensure all joint arrangements follow the principles of good governance and are managed and reviewed with sufficient rigour.
- 11. Internal Audit are reviewing CIPFA's new Framework to identify any significant changes to the previous version. It is already clear that it is a more outcome focussed Framework. However, it not expected that the fundamental 'building blocks' of good governance will have changed significantly.

## LAYING THE FOUNDATIONS FOR GOOD GOVERNANCE

- 12. Doncaster Council is in the last year of 4 year plan and the organisation is significantly different from the start of the journey. Two years ago the Council was in Government intervention; it is now one of the most improved councils in the country, as recognised by the Local Government Chronicle in 2015 with DMBC being Highly Commended in the Most Improved Council awards category.
- 13. The Council's 2015-16 Annual Governance Statement was presented to Audit Committee 22nd June 2016. It reported that governance arrangements have improved each year and are now more robust than ever before. Within the context of

a complex and rapidly changing local government working environment, the Council has been committed to improving governance on a continuing basis through a process of evaluation and review. This has included the following key building blocks of good governance, including:

- Defining the Council's role and priorities.
- Working relationships between officers and members.
- Financial stewardship.
- Decision-making processes.
- Reviewing Overview and scrutiny arrangements.
- Risk management.
- Standards of conduct and behaviour.
- 14. The Council has already embarked upon a wide-reaching modernisation programme and is beginning to deliver services in innovative ways, often requiring difficult decisions to be taken, for example:
  - The establishment of the first Children's Trust in the country.
  - Transferring care homes out of public sector control.
  - Transferring libraries to community ownership.
- 15. At the same time, savings of £205 million from 2010/11 up to and including 2016/17 have already been delivered. The Council has had to balance the prioritisation of statutory services for those at most risk with longer term investment in preventative services.
- 16. Doncaster Council is a more credible organisation. Businesses want to work with the Council to create jobs and growth. Doncaster's successful bid to host the National College for High Speed Rail (due to open in 2017) in partnership with the private sector, exemplifies the improved credibility, profile and potential of Doncaster. This is just one of a critical mass of investments being made in the Borough. We are also punching above our weight in the Sheffield City Region (SCR), with commitments to invest in Doncaster featuring prominently in the Devolution Deal.

## FUTHER IMPROVING GOVERNANCE - 'DEFINE & DELIVER' ANNUAL CYCLE

- 17. Looking to the next four years, the Council's purpose remains the same ensuring that communities thrive, creating the right climate for good growth and delivering modern value for money services with a strong sense of partnership. Continuing to improve Governance is essential to achieving this.
- 18. 2017/18 will mark the start of new 4 year Mayoral term and a new 4 year Strategic Plan which is integrated with the Medium Term Financial Plan (MTFP). The priorities in the 4 year plan will be captured in a new 2017-21 Corporate Plan to be proposed to Full Council later this year. These plans are essential pre-requisites for good governance; however, to ensure that the outcomes that matter to citizens are defined and delivered, the plans need to:
  - Reflect an up to date understanding of how the Borough is changing and the needs of residents.
  - Pervade the work of the Council.

19. A **core annual 'define & deliver' cycle** which more clearly links together the following annual processes will help to achieve this:

Annual Process	Main Objective	Commissioning Cycle Stage
State of the Borough assessment	A single 'picture' of how the Borough is changing and the needs of residents	ANALYSE
Policy & Budget Setting & Strategic Risks Review	Agreeing and funding priorities for the next year as the basis for service planning, informed by an update of the Strategic Risk Register	PLAN
Service Planning & PDRs	Translating the Council's priorities into action and accountability	DO
Corporate Performance Monitoring	Reviewing whether residents are better off as a result of the Council's work	REVIEW

20. In effect, these processes form part of an on-going strategic commissioning process through which the Council seeks to deliver a continuous cycle of effective action and improvement.



- 21. Most of the annual processes also include other functions within the strategic commissioning cycle. For example, Service Planning also includes some 'Analyse', 'Plan' and 'Review' work. However, the key point is that all these processes need to be applied with the same rigour and better integrated so that the 'Do' (day to day work) is focussed on the outcomes that matter most for residents and the Borough as a whole. For example, the Corporate Plan refresh and Budget Setting process needs to be better informed by an understanding of the needs of citizens (i.e. the State of the Borough assessment).
- 22. **Annex 1** proposes a high-level annual timetable for completing each of these interlined corporate processes within a 4 year Mayoral term and Strategic Plan horizon. It represents a typical year. The budget setting process already has a detailed timetable. The Strategy and Performance Unit will co-ordinate the work to ensure that similarly detailed timetables are produced for the other processes.
- 23. To ensure that this annual timetable is achieved it is essential that it is reflected in the Council's forward plans (which includes the Council's statutory Forward Plan) and rolling agendas.
- 24. Each of the core annual processes is now discussed in turn, including areas for

improvement.

## State of the Borough Assessment

- 25. The work of the Council need to be better informed by a rolling assessment of how the Borough is changing and the needs of residents scheduling a State of the Borough assessment at the start of each year will significantly improve this. Many individual needs assessments are currently undertaken or planned which provide the evidence base for the State of the Borough assessment, for example:
  - Joint Strategic Needs Assessment.
  - Joint Strategic Intelligence Assessment.
  - Place Based assessments, e.g. Economy, Housing, Skills & Infrastructure.
  - Children's Needs Assessment.
  - Ward/Community Profiles.
- 26. It is recommended that by the end of July each year these individual needs assessments are consolidated into a single 'picture' to inform priority setting. A full assessment would include both a backwards and forward look and:
  - Assess how the Borough is faring against the priority outcomes
  - Capture the results of horizon scanning
  - Probe in more detail particular themes/topics to better understand the drivers and forces that are impacting on quality of life in the Borough
  - Review the progress made over the past year
- 27. There is a significant opportunity for Overview and Scrutiny to support this assessment by proactively undertaking reviews into thematic areas where there are gaps in the Council's knowledge. This could involve fieldwork and direct engagement with citizens to provide new insights into how the Borough is changing and the impact on the needs of residents. By timetabling these reviews well in advance in its annual work programme, Overview and Scrutiny's findings can be integrated into the overall State of the Borough assessment.
- 28. The Council's Strategy and Performance Unit (SPU) will develop a proposed scope and detailed timetable for completing the State of the Borough Assessment which will be presented at the same time as the revised Corporate Plan.
- 29. To ensure the annual State of the Borough assessment report is considered in accordance with the above requirements it is recommended that "to receive an annual State of the Borough assessment by the end of August each year" is inserted within Article 3 of the Constitution 3.01 Functions of Full Council.

#### Policy & Budget Setting

- 30. Part 3 of the Council's Constitution 'Responsibility for Functions' set out the plans and strategies that form the Policy Framework. These include those which are required by law to be adopted by Full Council:
  - Crime and Disorder Reduction Strategy.
  - Local Transport Plan.
  - Plans and alterations which together comprise the Development Plan.

- Youth Justice Plan.
- Licensing Authority Policy Statement.
- Sustainable Community Strategy.

As well as the other plans and strategies which the Full Council decide should be adopted by the Full Council:

- Corporate Plan.
- Health and Wellbeing Strategy.
- 31. The Corporate Plan is the key Council-specific document in this list and will be subject to a more comprehensive update in 2017/18. **Annex 2** shows the position of the Corporate Plan within the "golden thread" which connects strategic priorities to the actions of individual employees at all levels.
- 32. The impact of the Corporate Plan depends upon the priorities within it being translated into more detailed policies which provide an up to date, agreed Council position on how it will deliver outcomes for citizens. There are many other 'outward' facing policies, not on the list above, for example the Growth Plan and Environment Strategy. There are also many 'inward' facing policies which are focussed on improving the Council's capacity to deliver outcomes for residents through its workforce, for example the People Strategy. An initial assessment of the range of policies currently in existence reveals that there is considerable scope for having a fresh look at:
  - What policies are needed.
  - How to better integrate the policies.
  - Opportunities to better schedule policy updates to capture an up to date assessment of need.
  - Improving the integration between the Council's policy development processes and those of partner organisations.
  - Improving the consistency of the development and implementation of policies.
  - The potential for all plans, including the Sustainable Community Strategy, to be on a 4 yearly update timeframe to be consistent with the Mayoral Term/4 Year Strategic Plan - unless specifically agreed otherwise or because of the different time period required, for example by legislation.
  - The purpose and remit of the Sustainable Community Strategy (Borough Strategy) in the light of the State of the Borough assessment, changing partnership landscape, and given that it is no longer a statutory requirement to produce one.
- 33. The SPU will lead this review; any potential implications for the Constitution will be reported to Full Council.

## Service Planning

- 34. Service Planning is the key mechanism for ensuring the Corporate Plan (and the thematic policies that flow from it) is delivered. Service Plans provide the starting point for the PDRs of all but the most senior Council staff.
- 35. There was a 100% return rate of service plans in 2016/17 by Heads of Service and they were completed earlier than previous years (by the end of May). Annex 1

reflects an even more challenging timeframe – to have Service Plans ready for the start of the financial year (recognising that they are 4 year 'living' documents). The SPU will continue to propose improvements to the Council's approach, for example to ensure there is a more systematic process for identifying, managing and reporting risks – as discussed under 'Strategic Risks' below.

#### Performance & Development Reviews

- 36. One of the 5 core themes within the Council's People Strategy is 'Workforce Planning and Development'; it is focused on ensuring that the Council has a skilled and flexible workforce, now and in the future, to support good growth and delivers modern value for money services with a strong sense of partnership. Embedding continuous and robust performance management practices including an effective Performance and Development Review (PDR) Scheme, where managers and employees are clear about their priorities and are held to account is a cornerstone of the Council's Performance Management Framework. The PDR process effectively translates the priorities in service plans into individual targets and together with subsequent 1-1 meetings throughout the year, allows for a fair and robust performance monitoring process; and ensures we have the right people in the right jobs with the right skills, behaviours, knowledge and expertise.
- 37. Annex 1 represents a proposal for starting PDRs earlier and condensing the overall timeframe, so that all staff have targets in place by the end of July. This will present a significant challenge to some people managers and therefore this proposal is subject to further discussion. A new four year People Strategy will be implemented from April 2017 to align with the Corporate Plan and Medium Term Financial Plan to ensure both employees and partners understand their role and purpose of working together as 'Team Doncaster' to enable Doncaster and its people to thrive

#### Strategic Risks

38. Significant strategic risks are identified and reported as part of the quarterly Finance and Performance challenge process. The Council's Risk Management Framework sets out the mechanisms for ensuring that a systematic and integrated approach is taken to the identification, management and reporting of risks. However, Audit Committee have requested that these processes are better embedded. A review is underway, led by the SPU, to identify key areas for improvement to be recommended to the Committee. However it is already clear, for example, that the identification, management and reporting (to the leadership) of strategic risks needs to be a more systematic, on-going part of service planning.

#### Assessing the impact on residents

- 39. At the moment the quarterly Finance and Performance challenge process is the key, regular process for considering whether residents are better off as a result of the work of the Council. This is a well-established process and improvements continue to be made, for example condensing the quarterly timetable to facilitate more timely and joined up decision making. The reports are more succinct, and are providing a sharper focus for the work of Overview and Scrutiny to hold the Executive to account.
- 40. The introduction of an annual State of The Borough assessment (as discussed above) will significantly enhance the breadth and depth of evidence available for assessing

the impact of the work of the Council. In addition, further improving data quality is an essential pre-requisite for an effective challenge process and work is underway, led by the SPU, to identify improvements.

41. It is recommended that the Council's contribution to delivery of Borough outcomes is captured in an annual report which is presented to Full Council by the end of August each year. This will draw upon the previous year's corporate quarterly monitoring reports.

#### Other Good Governance Building Blocks

42. There are many other related processes/mechanisms that are essential for the annual cycle to function effectively. Improvements are being made to a number of them:

#### **Business Intelligence**

- 43. The State of the Borough Assessment is a key part of the Annual Cycle and essential for more informed decision making. However, it is only one part of a business intelligence framework which needs to more effectively capture and disseminate:
  - The latest developments, e.g. at a Government, City Region and Team Doncaster level.
  - New research and intelligence, e.g. generated locally through horizon scanning and via national Think Tanks.
- 44. Work is underway in the SPU to develop and propose an improved business intelligence framework for the Council.

#### Programme Management

45. The Strategy and Performance Unit is working jointly with the DN17 team to review and improve the Council's approach to programme management, at a strategic and operational level. By implementing a more consistent approach to programme management, the Council will ensure its agreed priorities are translated into the intended outcomes for residents.

#### Forward Plans

- 46. Forward plans capture for the future business of the Council and include for example:
  - The Forward Plan of executive decisions covering the next 4 months.
  - Council's 12 Month Rolling Work Plan.
  - OSMC's Work Programme.
  - Other forward plans, e.g. Directors' meetings and Directorate Leadership Teams.
- 47. These need to be more reflective of the Council's priorities as determined by the Core Annual Cycle. The Council's SPU is considering pragmatic options for achieving this.

#### Partnership Boards & Outside Bodies

48. Improvements have already been made to the structures for ensuring that the Key partnerships boards and Outside Bodies more systematically report into the Council.

A report was agreed by Cabinet in September 2015 recognising that the Council must ensure that its business is conducted in accordance with law and proper standards, and that public money is safeguarded, accounted for and spent economically, efficiently and effectively. This applies equally to its partnerships as it does to the Council itself. As part of our continued governance of these partnerships, further improvements are required to ensure there are consistent approaches to accountability and capturing the partnerships business intelligence that needs to inform the Council's core annual cycle.

49. A report will be presented to Full Council in November 2016 which will capture a consolidated view on the effectiveness of our partnerships governance arrangements, whilst making a series of recommendations which aim to provide assurances to Members and officers that risks associated with partnerships are routinely and regularly considered.

## **OPTIONS CONSIDERED**

50. The other main option is to leave the current ways of working largely unchanged – with a more ad-hoc approach to ensuring that the day-to-day business is focused on delivering the priorities and outcomes that matter to residents.

## REASONS FOR RECOMMENDED OPTION

- 51. The improvements to the core annual cycle outlined above will enhance the ability of officers and Members to:
  - Determine priorities based on an understanding of residents' needs.
  - Use the latest business intelligence to inform decision-making.
  - Shape interventions, ideas and projects in their formative stages.
  - See the connections between interventions.
  - Monitor the delivery of the interventions.
  - Understand and communicate whether residents are better off as a result of interventions and on-going service delivery.

## IMPACT ON THE COUNCIL'S KEY OUTCOMES

Outcomes	Implications
All people in Doncaster benefit from a thriving & resilient	An improved core annual
economy.	'define & deliver' cycle
Mayoral Priority: Creating Jobs and Housing	will improve the Council's
• Mayoral Priority: Be a strong voice for our veterans	focus on delivering its
• Mayoral Priority: Protecting Doncaster's vital services	priority outcomes.
People live safe, healthy, active & independent lives.	
Mayoral Priority: Safeguarding our Communities	
Mayoral Priority: Bringing down the cost of living	
People in Doncaster benefit from a high quality built and	
natural environment.	
Mayoral Priority: Creating Jobs and Housing	
Mayoral Priority: Safeguarding our Communities	
Mayoral Priority: Bringing down the cost of living	

<ul> <li>All families thrive.</li> <li>Mayoral Priority: Protecting Doncaster's vital services</li> </ul>
Council services are modern and value for money.
Working with our partners we will provide strong
leadership and governance.

## **RISKS AND ASSUMPTIONS**

- 53. One of the areas of improvement identified in this report is to better embed the mechanisms for ensuring that a systematic and integrated approach is taken to the identification, management and reporting of risks.
- 54. For the core annual cycle to have the required impact on outcomes all the processes within it need to be applied with the same rigour and better integrated. The processes span the work of the entire Council and depend upon the commitment of all staff and Members to work effectively. The Council operates within a rapidly changing, challenging and complex environment and there is a risk that an improved core annual 'define & deliver' cycle will not be effectively embedded and remain 'fit for purpose' over time.

This initial risk is rated as 20 = Likelihood 4 (likely) x Impact 5 (critical)

- 55. This risk will be mitigated by ensuring:
  - There is a clear, widely communicated annual timetable for completing the key processes of a 'define and deliver' Council cycle which is reflected in forward plans
  - The Council's leadership routinely communicates the importance of cycle for ensuring the 'day job' is focussed on delivering improvements that matter most for residents.
  - That the improvements to the individual processes and the connections between are informed by engagement with officer and members
  - An overview of the effectiveness cycle is retained and how the individual elements fit together, with any areas for improvement identified early.
  - Improvements are made to related processes that will enable the cycle to function effectively, for example the Business Intelligence Framework.

These actions will reduce the risk rating to 10 = Likelihood 2 (unlikely) x Impact 5 critical).

## LEGAL IMPLICATIONS

56. Changes to the Council's Constitution must be approved by Full Council. Any changes or additions to the Council's Policy Framework will need to be made in accordance with the Council's Budget & Policy Framework Procedure Rules and should be subject to further legal advice and Council approval.

#### FINANCIAL IMPLICATIONS

57. By more effectively linking together the assessment of the need to service delivery, an improved core annual 'define & deliver' cycle will support the Council in embedding equality considerations into its day to day work. Improvements to the

individual processes that form part of the cycle may require a due regard statement to be completed and reported as and when appropriate.

#### HUMAN RESOURCES IMPLICATIONS

58. The Council has clear priorities to ensure Doncaster residents thrive and the workforce plays a key role in achieving these objectives. This should be achieved in an environment of robust governance and accountability and there is a need for staff to understand and comply with all aspects of the 'Define and Deliver' cycle to help support improved outcomes for residents.

#### **TECHNOLOGY IMPLICATIONS**

- 59. The Council's on-going progress towards becoming a modern digital authority as detailed in the ICT Strategy, Digital and Customer Service Strategies provide essential enablers in contributing to the success of the core annual cycle. These deliverables include:
  - Enabling business intelligence to be more effectively captured and disseminated to allow more effective decision making in supporting those individuals and families that need the most help.
  - Providing a Single Customer Record and joined up service delivery enabling the council to have an informed picture of need and become more proactive in providing services.
  - Improving the Council's ability to direct, performance manage and track all services.
  - Reducing the cost of printing and circulating meeting agendas.
  - Equipping the workforce with the tools it requires to establish itself as a modern digital authority including mobile/remote working and collaboration working tools and skills and training to support a digital workforce.
- 60. It is the responsibility of the whole organisation to deliver transformation, utilising technology as the enabler; service functions must drive the delivery through effective identification and gathering of business requirements.
- 61. It is anticipated that the deliverables in this report will be closely linked with the Business Intelligence and Open Data/GIS Projects within Digital and being led by representatives from the Strategic Policy Unit. The effective gathering of business requirements to define the technology requirements will allow business intelligence to be utilised as an effective tool to support the deliverables detailed in this report.

## EQUALITY IMPLICATIONS

62. By more effectively linking together the assessment of the need to service delivery, an improved core annual 'define & deliver' cycle will support the Council in embedding equality considerations into its day to day work. Improvements to the individual processes that form part of the cycle may require a due regard statement to be completed and reported as and when appropriate.

#### CONSULTATION

63. The good governance building blocks in this report have been considered by:

- Directors 3 May 2016.
- Executive Board 19 July 2016.
- OSMC 1 September 2016.

## BACKGROUND PAPERS

64. None.

## **REPORT AUTHOR & CONTRIBUTORS**

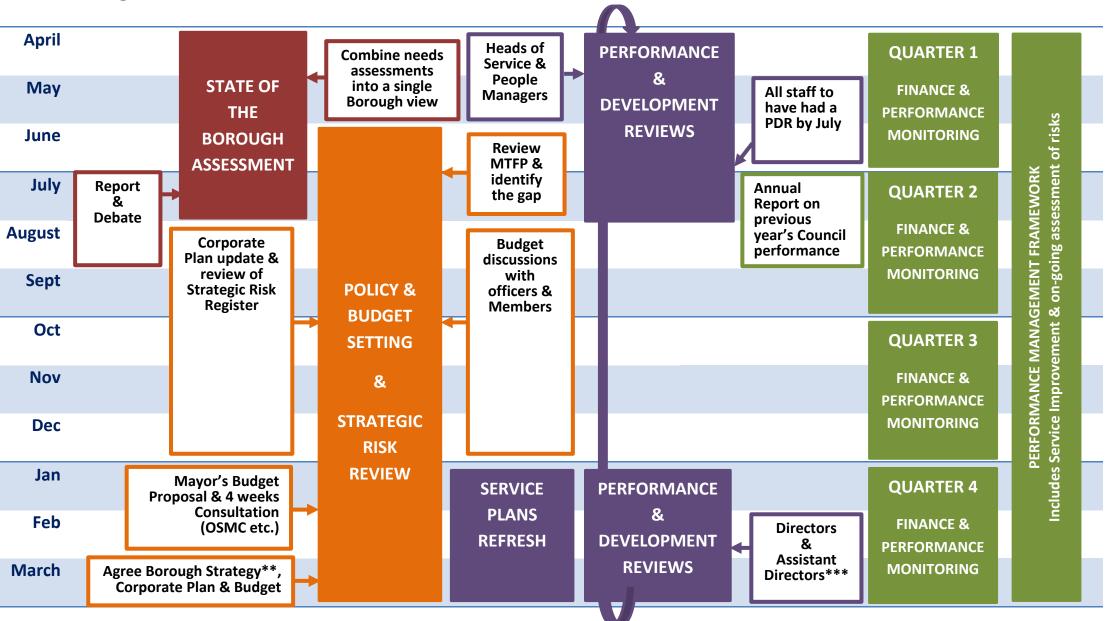
Andy Pattinson, Senior Strategy & Performance Manager 01302 734896 andy.pattinson@doncaster.gov.uk

Allan Wiltshire, Head of Performance & Data Sarah Jones, Head of HR & OD Andrew Sercombe, Governance Manager Laurie Mott, Head of Research, Evaluation & Intelligence Sennette Wroot, Senior Strategy & Performance Manager Christian Foster, Head of Service Hayley Lloyd, Strategy & Performance Support Officer Sandra Ranns, Strategy & Performance Analyst

## Simon Wiles Director Finance & Corporate Services



# **CORE ANNUAL 'DEFINE & DELIVER' CYCLE\***



\*Adjustments may be required to some of the milestones to reflect particular circumstances/requirements. For example, in the year prior to a Mayoral election, budget consultation may take place earlier. However, pre-planning will ensure that all the processes within the cycle remain interlinked. \*\* Year 1 only – it is proposed that the Borough Strategy is updated every 4 years (subject to further discussion).

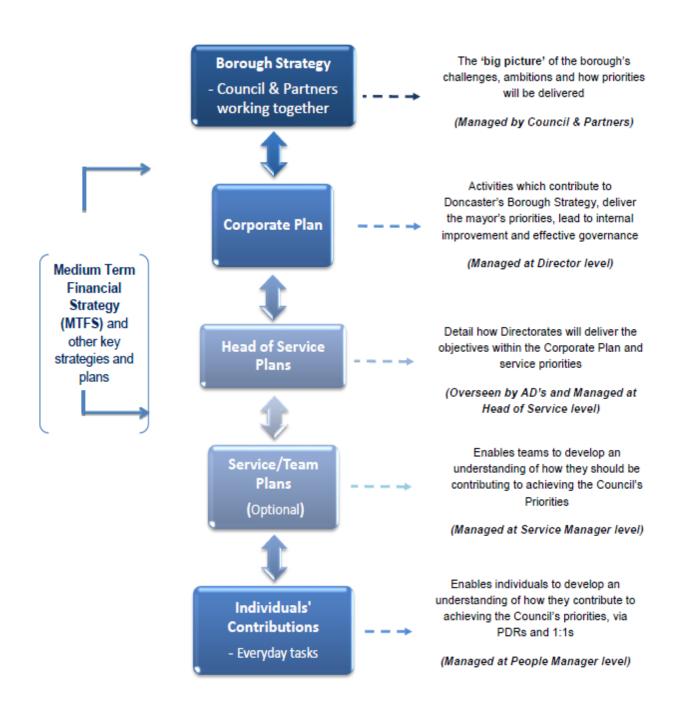
\*\*\* Performance & Development Reviews for Directors & Assistant Directors completed during February & March for the year ahead.

# ANNEX 1

This page is intentionally left blank

## The Planning Framework 'Golden Thread'

The term "Golden Thread" is often used to describe the link between the different plans within the organisation, connecting borough wide strategic objectives with the actions of individual employees at all levels.



This page is intentionally left blank





#### To the Chair and Members of the Overview and Scrutiny Management Committee

#### OVERVIEW AND SCRUTINY WORK PLAN 2016/2017 UPDATE

Relevant Cabinet Member(s)	Wards Affected	Key Decision
The Mayor	All	None

#### EXECUTIVE SUMMARY

1. The Committee is asked to receive an update on the Overview and Scrutiny work programme for 2016/17 and receive an update on progress.

#### EXEMPT REPORT

2. The report is not exempt.

#### RECOMMENDATIONS

- 3. The Committee is asked to;
  - Review the updated OSMC work programme attached at Appendix A;
  - Receive a verbal update from the Scrutiny Panel Chairs or Vice Chairs on the work of their Panels.

#### WHAT DOES THIS MEAN FOR THE CITIZENS OF DONCASTER?

4. Regular review of the overview and scrutiny work plan enables the Committee to ensure it remains relevant and is responding to important issues for citizens and the borough. The work plan update helps support openness, transparency and accountability as it summarises outcomes from overview and scrutiny activities. Citizens are able to contribute to the work of overview and scrutiny by attending meetings or contributing to reviews.

#### BACKGROUND

- 5. Overview and Scrutiny has a number of key roles which focus on:
  - Holding decision makers to account
  - Policy development and review
  - Monitoring performance (both financial and non-financial)
  - Considering issues of wider public concern.

#### Monitoring the Work Programme

6 . An updated version of the work plan is attached for consideration and for Chairs of Panels to verbally update at the meeting. Members will be able to see the progress and impact being made.

#### **OPTIONS CONSIDERED**

7. There are no specific options to consider within this report as it provides an opportunity for the Committee to develop a work plan for 2016/17.

#### **REASONS FOR RECOMMENDED OPTION**

8. This report provides the committee with an opportunity to monitor and develop the 2016/17 work plan.

#### IMPACT ON THE COUNCIL'S KEY OUTCOMES

9.

Outcomes	Implications
<ul> <li>All people in Doncaster benefirom a thriving and resilie economy.</li> <li>Mayoral Priority: Creating Journal Housing</li> <li>Mayoral Priority: Be a strong voice for our veterans</li> <li>Mayoral Priority: Protecting Doncaster's vital services</li> <li>People live safe, healthy, acting and independent lives.</li> </ul>	<ul> <li>has the potential to impact upon all of the council's key objectives by holding decision makers to account, reviewing performance and developing policy through robust recommendations, monitoring performance of council and external partners services and reviewing issues outside the remit</li> </ul>
<ul> <li>Mayoral Priority: Safeguardin our Communities</li> <li>Mayoral Priority: Bringin down the cost of living</li> </ul>	
People in Doncaster benefit from a high quality built and nature environment.	
<ul> <li>Mayoral Priority: Creating Journal Housing</li> <li>Mayoral Priority: Safeguardia our Communities</li> <li>Mayoral Priority: Bringia down the cost of living</li> </ul>	ng
<ul> <li>All families thrive.</li> <li>Mayoral Priority: Protecting Doncaster's vital services</li> </ul>	ng

Council services are modern and value for money.	
Working with our partners we will	
provide strong leadership and governance.	

#### **RISKS AND ASSUMPTIONS**

10. To maximise the effectiveness of the Overview and Scrutiny function, it is important that the work plan is manageable and that it accurately reflects the broad range of issues within its remit. Failure to achieve this can reduce the overall impact of the function. National research has identified that over ambitious work plans that include too many items are a common cause of frustration for Scrutiny Members as they fail to achieve any outcomes. The work plan is reviewed at each ordinary meeting giving officers the opportunity to advise on the capacity available to undertake any additional work. This provides an opportunity to ensure work plans are regularly monitored and reviewed.

#### LEGAL IMPLICATIONS

- 11. The Council's Constitution states that subject to matters being referred to it by the Full Council, or the Executive and any timetables laid down by those references Overview and Scrutiny Management Committee will determine its own Work Programme (Overview and Scrutiny Procedure Rule 6a).
- 12. Specific legal implications and advice will be given with any reports when Overview and Scrutiny have received them as items for consideration.

#### FINANCIAL IMPLICATIONS

13. There are no specific financial implications associated with this report.

#### HUMAN RESOURCES IMPLICATIONS

14. There are no specific human resources issues associated with this report.

#### **TECHNOLOGY IMPLICATIONS**

15. There are no specific technological implications resources issues associated with this report.

#### EQUALITY IMPLICATIONS

16. There are no specific equality issues associated with this report. Equality issues are considered by Overview and Scrutiny when it considers individual work plan issues.

#### CONSULTATION

17. During May and June 2016, OSMC and the standing Panels held work planning sessions to identify issues for consideration during 2016/2017.

#### BACKGROUND PAPERS

18. None

## **REPORT AUTHOR & CONTRIBUTORS**

Christine Rothwell, Senior Governance OfficerTel: 01302 735682email: christine.rothwell@doncaster.gov.ukCaroline Martin, Senior Governance OfficerTel: 01302 73491email: caroline.martin@doncaster.gov.uk

#### Simon Wiles Director of Finance & Corporate Services

## Schedule of Overview & Scrutiny Meetings with Potential Items

	OSMC	H&SAC O&S	CYP O&S	R&H O&S
	Fri, 20 <sup>th</sup> May 2016, 11am –Chamber <mark>(CR)</mark>	Mon, 23 <sup>rd</sup> May 2016, 2pm – Sheffield (CR)		Wed, 25 <sup>th</sup> May 2016, 1:30pm Rm 209
Мау	Commission Care & Support (FP)	Regional Health Scrutiny;		Work planning – R&H O&S
		Working Together Programme	Thurs 2nd lune 2040 0pm Dm 240 (ON)	
	<ul> <li>Fri, 10th June 2016 at 9am – Chamber (CM)</li> <li>Work planning - OSMC</li> </ul>	Mon 6 <sup>th</sup> June 2016, 10am - Rm 410 (CR) <ul> <li>Work planning – HASC 0&amp;S</li> </ul>	<ul> <li>Thurs 2<sup>nd</sup> June 2016, 9am –Rm 210 (CM)</li> <li>Work planning – CYP O&amp;S</li> </ul>	-
	Fri, 10 <sup>h</sup> June 2016, 10am – Chamber (CM)			-
	O&S Draft Work Plans	-		
June	O&S Membership			
	Mon, 27 <sup>th</sup> June 2016 – Rm 209 <mark>(CR</mark> )			
	Corporate Plan (Refresh)			
	Thurs, 7 <sup>th</sup> July 2016, 10am – Chamber ( <mark>CM)</mark>	Wed 6th July 2016, 10am – Rm 409 ( <mark>CM)</mark>	Mon, 11 <sup>th</sup> July 2016, 10am – Chamber (CR)	
			Education White Paper Update –	
July	DMBC Finance & Performance Qtr 4 15/16		Implications for Doncaster	
	<ul> <li>SLHD Finance &amp; Performance Qtr 4 15/16</li> <li>Youth Justice Plan</li> </ul>	service (Jon Tomlinson/Debbie John- Lewis/Karen Johnson)	Accountability Arrangements	
	Youth Justice Plan		Childrens Trust Update Qtr 4 1516	
	Friday 12 <sup>th</sup> August, 2016 at 10am - ( <mark>CM)</mark>	Mon, 8 <sup>th</sup> August, 2016– 3:30pm <mark>(CR</mark> )		
			-	
	Budget discussion	Regional Health Scrutiny;		
		Working Together Programme (Doncaster		
		supporting this meeting).		
• • • • •				
Aug				
P	Thurs, 1 <sup>st</sup> Sept. 2016, 2pm –Chamber <mark>(CR)</mark>	Wed, 21 <sup>st</sup> Sept. 2016, 10am –Rm 008 <mark>(CM)</mark>	<ul> <li>Tues, 27<sup>h</sup> Sept. 2016, 10am – Chamber (CM)</li> <li>Childrens Trust Update Qtr. 1 1617</li> </ul>	-
Page		Health Inequalities. Incl.	<ul> <li>Findings from the Education and Skills</li> </ul>	
21		description of overall approach     facus on the health needs of DME	Commission (ESC)	
		<ul> <li>focus on the health needs of BME populations</li> </ul>	Outline of role and function of Performance	
Sept	Core annual 'define & deliver' cycle	<ul> <li>plans to update the assessment</li> </ul>	Account Board (PAB)	
		<ul> <li>Veterans</li> </ul>	Overview of outcomes from: -	
			<ul> <li>LGA Peer Review (incl. Early Help)</li> <li>DFE Achievements of Children</li> </ul>	
		Information session to follow:	<ul> <li>Dre Achievements of Children</li> <li>Inspection Framework for SEN</li> </ul>	
		Health Watch - Chair	School Results (by pyramid/sub-groups)	
				·

	C&E O&S
9 <mark>(CM</mark> )	
	Wed, 1 <sup>st</sup> June 2016, 3:30pm, Rm 210 (CR) ● Work planning – C&E O& S
	Thurs 11th August 2016 – All Day, Rm 210 (CM & CR)         Domestic Abuse (one day review)         1. Strategy       2. Meet Victims         3. Meet Victims       3. Meet with Partners:         • Growing Futures       • Perpetrator Programme – Foundation for Change         • Changing Lives       • Police (Safeguarding Adults Team)         • Riverside       • DMBC Officers Sandra Norburn/Bill Hotchkiss         4. Refuge Visit (separate session)) – two members only         Wed 17th August 2016 – 2:30pm, Council Chamber (CM)
	<ul> <li>Isle of Axholme Strategy</li> <li>(to include Hydraulic Modelling) Meeting with the Environment agency</li> <li>(Scrutiny led information session with all Members to be invited – Panel to then agree if there are further issues to take forward).</li> </ul>

	OSMC	H&SAC O&S	CYP O&S	R&H O&S
	Thurs, 6 <sup>th</sup> October 2016, 10am – Chamber (CM)	Dates – TBC ( <mark>CM &amp;/or CR)</mark>		10 <sup>th</sup> October, 2016
Oct	<ul> <li>DMBC Finance &amp; Performance Qtr 1 16/17</li> <li>SLHD Finance &amp; Performance Qtr 1 16/17 Dates TBC - (CM or CR)</li> <li>Budget</li> </ul>	Age Friendly Review (cross-cutting)		Economic Plan – Outline Place Marketing – update
	Thurs, 10 <sup>th</sup> Nov 2016, 10am – Chamber ( <mark>CM)</mark>	Wed, 23 <sup>rd</sup> Nov 2016, 10am – 007b (CR)		
Nov	<ul> <li>Possible community themed meeting including;</li> <li>Stronger Families Update</li> <li>Equalities - Policy and Governance</li> </ul>	<ul> <li>Transformation programme as that will cover direct payments and the development of the community led model</li> <li>Adult Safeguarding Report</li> <li>Intermediate Care Update – changes to current service</li> </ul>		
		Information session to follow: • CQC		
	Thurs, 15 <sup>th</sup> Dec 2016, 2pm – Chamber <mark>(CR)</mark>		Tues, 6 <sup>th</sup> Dec 2016, 10am – Chamber (CM)	
Dec	<ul> <li>DMBC Finance &amp; Performance Qtr 2 16/17</li> <li>SLHD Finance &amp; Performance Qtr 2 16/17</li> </ul>		<ul> <li>Childrens Trust Update Qtr 2 1617</li> <li>Education &amp; Skills Programme (Standards &amp; Strategy)</li> <li>Chairs Safeguarding Board – Annual report including CSE Update (outstanding issues)</li> <li>Council Response to the Education and Skills Commission</li> <li>Effectiveness of Pupil Premium across Doncaster</li> <li>CIC – Virtual School</li> </ul>	
	Thurs, 19 <sup>th</sup> Jan 2017, 10am – Chamber <mark>(CR)</mark>	Wed, 25 <sup>th</sup> Jan 2017, 2pm – 007b ( <mark>CM</mark> )	H&ASC O&S - Invite Wed, 25 <sup>th</sup> Jan 2017, 2pm – 007b	
Jan	Budget (formal/informal)	<ul> <li>Mental Health within Children's Services (jt with CYP O&amp;S)</li> <li>Update on Care and Support at home</li> </ul>	<ul> <li>CYP O&amp;S Invite for the following;</li> <li>Mental Health within Children's Services (jt with CYP O&amp;S)</li> </ul>	
	9 <sup>th</sup> or 23 <sup>rd</sup> Feb 2017,10am–Council Chamber ( <mark>CM or CR)</mark>		Mon, 27 <sup>th</sup> Feb 2017, 10am – Chamber ( <mark>CR)</mark>	
Feb	<ul> <li>Budget (formal - will commence earlier tba)</li> </ul>		<ul> <li>Children's Trust Update Qtr. 3 1617</li> <li>Children's Trust Annual report</li> <li>Annual Complaints</li> <li>Exam Results (&amp; update on actions from E&amp;SC)</li> </ul>	
	Thurs, 23 <sup>rd</sup> March 2017, 10am –Chamber ( <mark>CM or CR)</mark>	15 <sup>th</sup> March 2017, 10am – 007b ( <mark>CM or CR)</mark>		
Page 22	<ul> <li>DMBC Finance &amp; Performance Qtr 3 16/17</li> <li>SLHD Finance &amp; Performance Qtr 3 16/17</li> </ul>	<ul> <li>Public Health Protection Responsibilities (annual) to include:         <ul> <li>Vaccinations – how is data on reactions used</li> <li>Air Pollution (performance targets/impact on public health</li> </ul> </li> <li>Intermediate Care – changes to current service</li> </ul>		

C&E O&S
Mon, 3 <sup>rd</sup> October 2016, 10am – 3pm, 410 (CM &/or CR)
Domestic Abuse Review continued:
<ul> <li>10am – meeting with victims who have experienced domestic abuse and been supported.</li> <li>1:30 pm - the Panel will recap on the key points learnt from the whole review and outline some recommendations based on the information that has been received.</li> </ul>
Dates – TBC (CM &/or CR)
<ul> <li>Waste Collections</li> <li>Hate Crime</li> </ul>
Mon, 13 <sup>th</sup> Feb 2017, 10am – 007b
<ul> <li>(CM or CR)</li> <li>Crime &amp; Disorder Meeting         <ul> <li>Performance &amp; Update on Priorities</li> <li>Community Safety Strategy</li> </ul> </li> <li>Fly Tipping – Enforcement</li> <li>Hate Crime</li> </ul>
H&ASC O&S - Invite 15 <sup>th</sup> March 2017, 10am – 007b - invite
C&E O&S Invite for the following;
<ul> <li>Public Health Protection Responsibilities (annual) : -</li> <li>Air Pollution (performance targets/impact on public health</li> </ul>

Other potential issues to be considered and confirmed				
OSMC	H&SAC O&S	CYP O&S	R&H O&S (one review or one-off meetings)	C&E O&S (one review or one-off meetings)
<ul> <li><u>Ongoing List of Plans</u></li> <li>Council Plans: <ul> <li>Corporate Plan Refresh - 27<sup>th</sup> June 2016, 2pm</li> </ul> </li> <li>Statutory Plans: - <ul> <li>Youth Justice Plan (Yth Offending Plan) – 7<sup>th</sup> July 2016, 10am</li> <li>Local Transport Plan – TBC</li> <li>Community Safety Plan (known as Crime and Disorder Reduction Strategy – Refresh 2016/New Plan 2017) – May refer to Crime and Disorder Committee</li> <li>Health and Well-being Strategy - not required 2016</li> <li>Local Plan (Development Plan) - TBC</li> </ul> </li> <li>Other: <ul> <li>Progress on Digital Council</li> <li>Devolution - Date/s TBC (Also see C&amp;E – Waste)</li> <li>New Library/Training/Museum/Cultural Centre (FP Item) - Oct 2016? TBC</li> <li>Equality Action Plan</li> <li>Borough Strategy (Sustainable Community Strategy no longer obliged to have as a Statutory Plan)</li> <li>Community Engagement Strategy - TBC</li> </ul> </li> </ul>	• Updates e.g. CQC, Healthwatch, NHS	<ul> <li>Other: -</li> <li>ETE Opportunities for CIC – Career Advice &amp; Guidance (CYP O&amp;S Members involvement)</li> <li>Update – Ofsted</li> <li>Joint Scrutiny Work: -</li> <li>Mental Health within Children's Services (jt with H&amp;ASC O&amp;S) – Possible piece of work/involvement with Youth Council</li> </ul>	<ol> <li>Economic Plan Refresh – to consult with the Panel (will include element of housing) – Autumn 2016</li> <li>Also for an update on the Place Marketing Action Plan and outstanding Delivery of Additional Housing actions to be provided at a later date.</li> <li>Housing         <ul> <li>Housing</li> <li>Homelessness – Strategic overview</li> <li>Proposed changes to legislation</li> </ul> </li> </ol>	If capacity allows: Waste – to look at future opportunities through Devolution how can the authority make the most out of joint opportunities. Vol/Com Strategy – update and impacts of the the new grant scheme.

FP – Forward Plan Decision

This page is intentionally left blank